

KP QUALITY POLICY

Knowledge Point Educational Consultant LLC (KP) is a company established to provide Consultancy, Training, and Education to clients in diverse sectors of Defense, Government, Public and Private sectors. KP is committed to providing superior quality products and services to our customers by:

- 1. Consistently meeting or exceeding our customers' expectations for product and service quality and performance*
- 2. Demonstrating its ability to consistently provide products and services on time; that meet customer requirements*
- 3. Employing fully qualified company personnel, who receive refresher training to maintain their professional qualifications*
- 4. Achieving customer satisfaction through the effective application and continual improvement of the KP Processes by conducting after-action reviews to identify weaknesses and refining our processes to meet or exceed our customers and applicable statutory and regulatory requirements*
- 5. Being committed to our company values of Integrity, Quality and Service and applying our values to drive all company decisions*

Authorized by:



Mr Ron Tuggle
Chief Operations Officer
Knowledge Point Educational Consultant LLC

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